

Dig Safe
Utility Underground Plant
Damage Prevention System

What is Dig Safe ®?

State laws require anyone who digs to notify utility companies before starting, and for good reason. Digging can be dangerous and costly without knowing where underground facilities are located.

Dig Safe System, Inc. is a communication network, assisting excavators, contractors and property owners in complying with state law by notifying the appropriate utilities before digging. Dig Safe®, a free service, notifies member companies of proposed excavation projects. In turn, these member utilities respond to the work area and identify the location of underground facilities. Callers are given a permit number as confirmation.

Member utilities, or contracted private locators, use paint, stakes or flags to identify the location of buried facilities. Color coding is used to identify the type of underground facilities:

RED	ELECTRIC
YELLOW	GAS, OIL, STEAM
ORANGE	COMMUNICATIONS
BLUE	POTABLE WATER
PURPLE	RECLAIMED WATER
GREEN	SEWER / DRAINAGE
PINK	SURVEY MARKS
WHITE	PROPOSED EXCAVATION

Dig Safe is a not-for profit corporation, funded entirely by member utility companies, to promote public safety, protect vital utility services and safeguard against property and environmental damage.

Dig Safe processes all locate requests Monday through Friday from 6 a.m. to 6 p.m., not including holidays (see Observed Holiday list below). Off hour coverage is provided for emergency work only.

The toll free number for anyone who digs in Massachusetts, Maine, New Hampshire, Rhode Island and Vermont is...

888-DIG-SAFE (344-7233)

Before calling, please prepare to provide us with the following information:

Caller Details

Contractor

ID: _____

Name: _____

Title: _____

Phone: _____

Alt.

Phone: _____

Fax: _____

Email

Address: _____

Business

Hours: _____

Company

Name: _____

Address: _____

Location Details

State: _____

City/Town: _____

Latitude/Longitude:

(optional) _____ / _____

Address/Intersection: _____

Cross
Street: _____

Additional
Information: _____

Type
of
Work: _____

Depth
(feet): _____

Area to
be
marked: _____

(i.e. street to house, in the street, sidewalk area, right side of house)

Area
Premarked? Y _____ / N _____

Excavator
doing
work: _____

In Massachusetts, Maine and New Hampshire, state law requires advance notice of at least 3 business days.

In Rhode Island and Vermont, state law requires advance notice of at least 2 business days.

Observed Holidays

New Year's Day
M.L.K. Day
President's Day
Patriot's Day (MA,ME only)
Memorial Day
Independence Day
Victory Day (RI only)
Labor Day

Columbus Day
Veteran's Day
Thanksgiving Day
Day After Thanksgiving
Christmas Day