



*Commonwealth of Massachusetts*  
*Executive Office of Health and Human Services*  
*Department of Transitional Assistance*

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Governor

KARYN POLITO  
Lieutenant Governor  
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MARYLOU SUDDERS  
Secretary

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Commissioner

To Community Partners:

This letter is to notify you of a new DTA policy that can help public and subsidized housing renters more easily verify their medical expenses when applying for Supplemental Nutrition Assistance Program (SNAP), and likely increase their benefits.

Under this new rule, households in which **every member** of the household is 60 years or older and/or a person with a disability may use their rent calculation as proof of medical expenses for SNAP benefits.

Beginning in July 2018, DTA began accepting the amount of medical expenses already verified by a local housing authority or regional housing agency as proof of medical expenses for SNAP. This verified medical expense amount can be found on a document that housing agencies call a "Rent Computation Worksheet".

Tenants can request a Rent Computation Worksheet from their local housing authority or regional housing agency to submit to DTA via the following methods:

- the DTA Connect Mobile Application or online web portal ([www.dtaconnect.com](http://www.dtaconnect.com))
- fax to 617-887-8765
- mail to Document Processing Center, P.O. Box 4406, Taunton, MA 02780

If a SNAP household has questions about this policy or their SNAP case, they can contact the DTA Assistance Line at 877-382-2363. SNAP recipients age 60+ can contact the DTA Senior Assistance Office at 833-712-8027.

Note: SNAP households may also claim the costs of over-the-counter health care supplies to boost their SNAP. This can include "medicine chest" items, vitamins, eye glasses, incontinence supplies, and other health care items not allowed for the rent computation. If a SNAP household has proof of these costs, please urge them to include them in their submission to DTA.